



House "Primoschitz" Apartment "M36M"

Terms and Conditions

ARRIVAL AND DEPARTURE TIMES

Arrival- after 2pm to allow for housekeeping. If arriving earlier there is luggage and ski storage available for your convenience. Please complete the village Tax form, which is required by law for all adults. Departure- by 10am to allow for house-keeping. Again our ski room and luggage storage are available for your use.

PARKING

For Primoschitz haus: There is parking directly behind the house in the courtyard.

For m36m-alte pichlerhaus: Short term, [2 hours] parking at the parking before the castle- this is helpful for loading and unloading. Our parking is located 3 minutes walk away, see diagram.

BOOKING CONFIRMATION AND DEPOSIT

Upon e-mail confirmation of your booking we will require a deposit of 100 euros per party. This deposit will be deducted from your final bill, which is due at checkout.

Payment is accepted in euros only and needs to be paid directly to Frau Primoschitz at Primoschitzhaus 111 Markt Mauterndorf.

CANCELATION POLICY

Please let us know at your earliest convenience if you need to alter or cancel a booking. Deposits are refundable up to 8 days before confirmed arrival. After which they are not refundable.

KEYS

You will be provided with an apartment and main entrance key per guest in your party. Please ensure all keys are left in your apartment on departure.

BREAKAGES OR ACCIDENTS

We understand that from time to time things get broken. Please be kind enough to let us know so we may replace the items for the continued comfort of our guests.